

The Key to Your Future

2011 Quick Reference Directory

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disability**rights** | WISCONSIN

This resource guide was created to be a quick reference for youth who experience mental health or emotional issues and their families to locate the resources and services to help them grow into productive young adults.

disability**rights** | WISCONSIN

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Milwaukee, WI 53214

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1-800-708-3034

1-888-758-6049 TTY

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For Help With Mental Health Issues

Crisis Resource Center

Services: Voluntary program/services for individuals 18 years and older

Hours: 24 hours-7 days a week, no appointment needed. All persons are seen with or without insurance.

Contact & Location: 414-643-8778

2057 S. 14th Street, Milwaukee, WI 53204

www.tlservices.org

Do they take Crisis Calls? No, walk-ins only

The Crisis Walk-In Center

Services: The clinic serves uninsured Milwaukee County residents requesting psychiatric assessment, medications or community referrals.

Hours: Monday-Friday 9 a.m. - 3 p.m. There is a limit to how many new patients are seen daily based on availability, so please plan on arriving before 8 a.m. Typically the clinic is very busy so there may be a significant wait time.

Contact & Location: 414-257-7260

9455 W. Watertown Plank Road, Milwaukee, WI 53226

Do they take Crisis Calls? No, walk-ins only



Mental Health America of Wisconsin

Services: Provides information on support groups, therapists, help if you are uninsured, a Drop-in Family Center on Wednesdays and Thursdays from 10-2, library resources and classes such as budgeting, housing and more.

Hours: Monday-Friday 9:00 a.m. - 3:00 p.m.

Contact & Location: 414-276-3122

734 N. 4th Street-Suite 200, Milwaukee, WI 53203

www.mhamilw.org

Do they take Crisis Calls? No—Crisis Calls are referred to 24 hour Suicide Prevention Hotline at 1-800-273-TALK (8255)

Mobile Urgent Treatment Team (MUTT)

Services: MUTT is a treatment team that provides crisis intervention services on a 24 hour basis to any family in Milwaukee County with a child who is having a mental health crisis. They will come to your home to provide help.

Hours: Monday - Friday 9:00 a.m. - 10:00 p.m.

1:30 p.m. - 10:00 p.m. on Saturday and Sunday. During all other hours, MUTT can be reached by telephone through an on-call system.

Contact: 414-257-7621

Do they take Crisis Calls? Yes



National Alliance on Mental Illness (NAMI) Greater Milwaukee

Services: Provides free support groups and mental health education classes for family members and loved ones of individuals with mental illness including Peer to Peer, Family to Family, NAMI Basics and Connections. Advocacy and Referral Services also available.

Hours: Monday-Friday 8:30 am to 5:00 pm

Contact & Location: 414-344-0447

3727 W. Wisconsin Avenue, Milwaukee, WI 53208

www.namigm.org

Do they take Crisis Calls? No

Southeast Regional Center for Children/Youth with Special Needs

Services: Serves children to age 21 with chronic, physical, developmental, mental health illness or condition. Provides referrals, library resources, videos, funding options, help with transition issues, diagnosis-specific support and more.

Hours: Monday-Friday 9:00 a.m. - 5:00 p.m. Appointments are recommended but not required

Contact & Location: (800) 234-5347

General Number for Families/Providers: (414) 266-6333

Children's Hospital, 9000 W. Wisconsin Ave., Wauwatosa, WI 53226

www.southeastregionalcenter.org

Do they take Crisis Calls? No, but a 24 hour hotline 7 days a week is available by calling Wisconsin First Step at 1-800-642-7837



Pathfinders

Services: Provides mental health services for youth age 25 years and younger and support for families. Also provides a youth shelter for runaway/homeless youth or those at-risk of becoming homeless. Call office to initiate mental health services.

Hours: Monday- Friday 9:00 a.m. – 9:00 p.m.

Contact & Location:

Main Location: 4200 N. Holton Street, Milwaukee, WI

Drop-In Center: Tuesday - Saturday 1:00 a.m. - 9:00 p.m.

4200 N. Holton Street, Milwaukee, WI. 53212

Also home to Street Beat Program for ages 14-24. (414) 964-2565

Homeless Shelter: open 24 hours/7 days a week at 1614 East Kane Place, Milwaukee. The Shelter serves ages 11-17 years, only 8 residents (414) 271-1560

www.pathfindersmke.org

Do they take Crisis Calls? Yes-24 hour Crisis Line 414-271-1560

The Psychiatric Crisis Line

The Crisis Line is often the first point of contact with the mental health system for individuals in crisis and is the main access point for the mobile team services.

Services: screening and assessment, counseling and intervention, emergency service coordination and referral information.

Hours: 24 hours, seven days/week to provide immediate psychiatric intervention services.

Do they take Crisis Calls? Yes, call 414-257-7222



For Help With Employment Issues

Alianza Latina Aplicando Soluciones (ALAS)

Services: Provides support to help families of children and youth (all ages) with special needs. Services include a parent information resource center, trainings on special education, health care and services, advocacy, transition, translation and interpreter service. Community events and support groups such as Parent to Parent of WI.

Hours: Monday- Friday 9:00 a.m. - 3:00 p.m. Walk-ins welcome but suggested to call before arriving. Calls are returned within 24-48 hours with no waiting lists for services/programs.

Contact & Location: 414-643-0022

1615 S. 22nd Street, Suite 109, Milwaukee, WI 53204

www.alianzalatinawi.org

Creative Employment Opportunities (CEO)

Services: Assistance to gain employment activities such as: assessing career skills and interests, assistance with interviewing, filling out applications, job support.

Eligibility based on referral from participating school districts, Wraparound, or DVR.

Hours: Open 9:00 a.m. - 5:00 p.m. Monday-Friday

Contact & Location: 414-277-8506

1421 N. Water Street, Milwaukee, WI 53202

www.ceomke.com



Department of Vocational Rehabilitation (DVR)

Services: Employment services and counseling for youth/adults with disabilities including training, job coaching, tuition payment and technical assistance.

Hours: Monday-Friday 7:45 a.m. - 4:30 p.m.

Contact & Location: Various locations

Milwaukee Northeast, 1915 North Martin Luther King Drive, #149
414-267-3175

Milwaukee Northwest, 7900 West Burleigh Street 414-874-1616

Milwaukee South (UMOS), 2701 South Chase Avenue, # C

414-389-6450

dwd.wisconsin.gov/dvr

Goodwill Industries of Southeastern Wisconsin, Inc.

Services: Provides training, employment and supportive services for people with disabilities or disadvantages. Services can include one-on-one instruction and job coaching.

Hours: Hours may vary

Contact & Location: 414-353-6400 for your nearest location and specific hours.

www.goodwillsew.com

Milwaukee Center for Independence (MCFI)

Services: Provides programs for teens and young adults with special needs including weekend activities, camp, travel experiences, daily living skills, employment and work readiness training.

Hours: Monday-Fridays 8:00 a.m. - 4:30 p.m., vary by program

Contact & Location: 414-937-2020

2020 West Wells Street, Milwaukee, WI 53233

www.mcfi.net



For Help with Self Advocacy

Black Health Coalition

Services: Program includes Milwaukee Healthy Beginnings which aids women with needs during pregnancy, postpartum and for support with children under the age of 2 years old. This program is designed for residents in the following zip codes: 53206; 53208; 53209; 53212; 53216 and 53218, homeless or within confines of Milwaukee County Jail.

Hours: Monday-Friday 9:00 a.m. - 5:00 p.m. Appointments are needed

Contact & Location: 414-933-0064

3020 W. Vliet Street, Milwaukee, WI 53208

www.bhcw.org

Do they take Crisis calls? Yes, Responses 24-48 hours to calls and individuals are assisted with priority of needs/crisis.



Disability Rights Wisconsin

Services: Disability Rights helps people across Wisconsin gain access to services and opportunity through its advocacy and legal expertise. Disability Rights Wisconsin provides direct advocacy for people with disabilities in the areas of special education, employment, Family Care, SSI Managed Care, disability discrimination, assistive technology, long term care and deinstitutionalization.

Hours: Monday – Friday 8:30 a.m. - 5:00 p.m.

Contact & Location: 414-773-4646

Toll Free: 800-708-3034

6737 W. Washington Street, Suite 3230, Milwaukee, WI 53214

www.disabilityrightswi.org

Do they take Crisis calls? No

Independence First

Services: Provides advocacy, independent living skills, training, information, referral and peer support, assistive technology, benefits, employment counseling, housing services, personal assistant services, transition to community services, youth leadership services, wheelchair sports and a resource center.

Hours: Monday-Friday 8:00 a.m. - 4:30 p.m.

Appointments are needed for specific services and programs

Contact & Location: 414-291-7525

540 S. 1st Street, Milwaukee, WI 53204

www.independencefirst.org

Do they take Crisis Calls? No



The Parenting Network

Services: Offers classes and support groups to all caregivers of children including parenting classes such as child development, handling stress/anger and discipline. The Parent Helpline is an informational, referral, and listening line for parents.

Hours: Monday-Friday 8:30-4:30. No appointments needed.

Contact & Location: 414-671-0566

7516 W. Burleigh Street, Milwaukee, WI 53210

www.theparentingnetwork.org

Do they take Crisis Calls? Yes- until 5 p.m. for after hours call *2-1-1 (IMPACT).

Project O'Yeah (Wraparound)

Services: Provides services and support to individuals (ages 16 to 25) to successfully transition to adulthood. Provides assistance locating housing, educational opportunities, and counseling, employment and life skills.

Project O'YEAH is limited to past and present Wraparound Milwaukee participants and their families (ages 16-25).

Hours: Monday - Friday 8:30 - 5:00 p.m.

Contact & Location: 414-257-7158

9201 W. Watertown Plank Road, Milwaukee, WI 53226

county.milwaukee.gov/WraparoundMilwaukee.com

Do they take Crisis Calls? Yes—but with limitations. Staff will provide assistance with problem solving and direct to appropriate service if needed.



Wisconsin Family Ties

Services: To help parents develop the skills necessary to advocate for their families.

Hours: Monday - Friday 9:00 a.m. - 5:00 p.m.

Contact & Location: 800-422-7145

16 North Carroll Street, Suite 230 Madison, WI 53703

www.wifamilyties.org

Do they take Crisis Calls? No

Wraparound Milwaukee

Services: Provides care and support to families with a child or children who have serious emotional or mental health needs (ages from 6-18 years old). Provides a broad range of youth and family support services including traditional behavioral health services, alcohol/other substance abuse counseling and non-traditional support services such as parent's assistance, daily living skills and youth council meetings.

Must have a recent diagnosis (DSM-IV) issued by professional.

Hours: Monday-Friday 8:00 a.m. - 5:00 p.m.

Contact and Location: 414-257-7611

9201 Watertown Plank Road, Milwaukee, WI 53226

county.milwaukee.gov/WraparoundMilwaukee.com

Do they take Crisis Calls? No



For Help With Independent Living/Housing

SAIL (Service Access to Independent Living)

Services: Provides access for residents age 18 and over from Milwaukee County who require long term community support including residential services, community support programs, case management, day treatment and work service programs. Individuals need to qualify to receive services with documentation/referral from a provider.

Hours: Monday-Friday 8:00 a.m. - 4:30 p.m. (closed Noon-1 p.m. daily) Appointments are needed.

Contact & Location: 414-257-8095
9455 Watertown Plank Road, Milwaukee, WI 53226



For Help With Educational Advocacy

Alianza Latina Aplicando Soluciones (ALAS)

See Self-Advocacy, p. 10

Disability Rights Wisconsin- see Self Advocacy

See Self-Advocacy, p. 13

First Nations Studies, MPS (formerly W.E.I.N.D.I.A.N.S)

Services: Provides a positive influence for First Nation students, families and community by providing academic assistance, cultural awareness, help with special education concerns, parent trainings on educational issues, support for families, professional and community development and partnerships with urban community agencies.

Hours: Monday – Friday 7:30 - 4:30 p.m.

Contact and Location: 414-902-7312

Kosciuszko Complex

971 W. Windlake Avenue, Milwaukee, WI 53204-3822

www.2.milwaukee.k12.wi.us/first_nations_studies



Milwaukee Area Technical College Student Accommodations Services

Services: Provides reasonable accommodations and academic support to students with disabilities who demonstrate specific educational needs currently enrolled at MATC.

Hours: Monday- Friday 9:00 a.m. - 5:00 p.m.

Contact and Locations: Appointments are required
Milwaukee Campus, 414-297-6750
Oak Creek Campus, 414-571-4525
West Allis Campus, 414-456-5352
www.matc.edu

Wisconsin FACETS (Wisconsin Family Assistance Center for Education, Training & Support)

Services: Wisconsin FACETS provides special education support and training to parents and youth with special needs.

Hours: Monday-Friday 8:30 a.m. - 4:00 p.m., walk- ins welcome.

Contact & Location: 414-374-4645, Toll Free 877-374-0511
2714 N. Martin Luther King Jr. Drive, Milwaukee, WI 53212
Calls or inquiries will be responded to within 48 hours and priority is given based on individual situations
www.wifacets.org



For Help With Benefits

Disability Resource Center

Services: The Disabilities Services Division consists of four bureaus: the Resource Center, Children and Family Services, Developmental Disabilities and Physical Disabilities and Sensory Impairment. Wisconsin Disability Benefit Specialist (DBS) Programs available are cost-free benefits counseling and advocacy for people with disabilities, age 17-59. Scope of service includes help with Social Security Disability (SSDI), Supplemental Security Income (SSI), Disabled Adult Child (DAC), FoodShare, Medicaid, BadgerCare and more. Assistance is available for initial applications, appeals and age 18 eligibility redeterminations.

Hours: Monday-Friday 7:00 a.m. - 5:30 p.m.

Contact & Location: 414 289-6660 call to contact a Disability Benefit Specialist.

Milwaukee County Disability Resource Center

1220 W. Vliet St., Suite 300, Milwaukee, WI 53205

www.county.milwaukee.gov/DisabilityServicesDi7766.htm



Family Care & IRIS Ombudsman Program (Disability Rights Wisconsin)

Services: Provides information on consumer rights in Family Care and IRIS. Also provides advocacy and assistance with complaints and appeals.

For enrollees and potential enrollees ages 18-59

Hours: Monday –Friday 8:30 a.m. - 5:00 p.m.

Contact & Location: 414-773-4646

6737 W. Washington Street, Suite 3230, Milwaukee, WI 53214

Toll Free: 800-708-3034

Social Security

Services: Social Security Disability Insurance and Supplemental Security Income are programs that provide financial and medical assistance to people with disabilities who are unable to work.

Individuals must have a disability and meet medical and financial criteria. Children are also eligible for SSI and must meet medical, functional, and financial criteria to be eligible.

Hours: Monday- Friday 9:00 a.m. - 4:00 p.m. Hours may vary by location.

Contact & Location: 1-800-772-1213. Walk-ins are welcome, appointments can be made.

Social Security Locations:

- 6300 W. Fond Du Lac Ave
- 5020 West North Ave.
- 310 W Wisconsin Ave #260
- 1710 S. 7th St., Suite 200
- 8455 W Layton Ave

www.ssa.gov



Additional Links/Resources/Hotlines

DRC (Disability Resource Center)

414-289-6660

www.disabilityresources.org/WISCONSIN

Job Accommodation Network (JAN)

JAN is a FREE consulting service designed to increase employability of people with disabilities.

www.askjan.org

Teen Crisis Line

414-647-8200

A 24-hour service provided by Walker's Point Youth and Family Center.

Warmline, Inc.

414-777-4729

7:00 p.m. - 11:00 p.m. Wednesday thru Monday

A peer run, non-crisis support line for individuals with mental health concerns who want to talk. Trained volunteers listen, provide emotional support, help with problem solving and refer calls to additional resources when appropriate.

Wisconsin Statewide Transition Initiative

www.wsti.org

715-377-8706 or 800-526-7234.

Impact @ 2-1-1

2-1-1 is a 24 hour telephone number that connects people with community services, such as transportation options, emergency food and shelters, mental health care, health care, financial assistance, family and parenting issues and more.

www.impact.org

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